



ORGANISATION PRODUCT SAFETY & QUALITY POLICY STATEMENT OF INTENT

The aim of the organisation is to achieve total customer satisfaction by applying and maintaining a structured and meaningful Product Safety and Quality Management System with regard to due diligence and to ensure that all internal arrangements and practices are suitable for this purpose.

To achieve this result, the organisation has adopted a policy of operating a co-ordinated Product Safety and Quality Management System, which conforms to the requirements of

BRCGS Global Standard Packaging Materials & BS EN ISO 9001:2015.

The objective is to ensure that products meet safety and legal and all other applicable requirements, and that services are supplied to customers to a consistent high quality, to specification and in accordance with good hygiene and manufacturing practices at all times.

The organisation will continue to review its performance, and implement objectives as part of its commitment to maintaining and continually improving ongoing product safety and quality standards improvement plans, appropriate to the purpose and context of the organisation and its strategic direction.

Verification of the organisation's product safety and quality management ability is provided by ISOQAR & NQA, both independent and accredited certification bodies in accordance with the standards

BRCGS Global Standard Packaging Materials & BS EN ISO 9001:2015.

Management acknowledges its responsibility by ensuring that all personnel are aware of their obligations under the organisation's Product Safety and Quality Management System, are working to the system procedures and disciplines at all times and in turn are provided with adequate training, support and resources.

This policy is driven by the management team and organisation strategic key results, it forms part of the policy document that defines the organisation and supporting systems which provides a planned and disciplined approach to all activities influencing due diligence, service and customer satisfaction.

Executive Director of Strategic Accounts & Automation

UK Service Group Manager

Quality and Process Improvement Manager

Plant Manager

Commercial Director APS UKI

DATE OF REVIEW: Nov 2020